

REPORTING STORMWATER POLLUTION TO COUNCIL



NOTIFY

HERETAUNGA HASTINGS DISTRICT COUNCIL

Where any pollution has entered or looks like it might enter the Hastings District Council's stormwater network, call **Hastings District Council on 06 871 5000** and report it to our customer services team.

Hastings District Council will notify Hawke's Bay Regional Council if the situation requires.

Note: District councils are responsible for water, waste, roading, and building services.

NOTIFY

HAWKE'S BAY REGIONAL COUNCIL TE KAUNIHERA Ā-ROHE O TE MATAU-A-MĀUI

Where any pollution enters the receiving environment (water ways and ground) call **Hawke's Bay Regional Council Pollution Response Team on 0800 108 838**.

Note: Regional councils are responsible for freshwater, land, air, and coastal waters.

REPORT

Provide as much of the following information as possible.

- The physical address or area where the pollution is or was seen.
- Where the pollution is or was seen coming from.
- The pollution you've identified (oil, diesel/petrol, paint/ink/dyes, milk, juice, cement etc.).
- What you think might be causing the pollution discharge e.g., accidental spill, deliberate disposal into network.
- The entry points to the stormwater network/ receiving environment (road gutter, ditch, carpark drain, manhole).
- When the pollution was first noticed.
- How long you saw/think the pollution discharge has been going for.
- How severe the pollution event is.
- Smells – if there are any.
- Who do you think might be causing the pollution discharge. Have you already spoken to them?
- Any other agencies you have spoken to about the discharge, e.g., fire service or Councils.
- Any videos or photos you have. Contact details so you can be contacted if more information is needed, and to let you know the outcome of the reported event.

DEFINITIONS

Stormwater means surface water resulting from precipitation (rainfall, snow, hail).

Stormwater network means the system of pipes, pumps, drains, treatment works, channels and water courses owned or used by Council for managing, collecting, treating, conveying, and disposing of stormwater.

Pollution means a substance which has harmful or poisonous effects. For stormwater this includes oil, diesel/petrol, paint/ink/dyes, milk, juice, cement etc.

Receiving environment means the environment that is affected by the pollution event e.g., streams, rivers, wetlands, beaches, soils/sediments.

Discharge means the release or flow from a point source.

Entry point means a particular place where the substance enters the network or receiving environment.